DELL Technologies
Education Services

LAB CONNECTIVITY TESTING GUIDE
with the VMware Learning Platform

Overview

Access to the DELL TECHNOLOGIES Education lab environment is via the *VMware Learning Platform* (VLP), a robust solution that provides simple browser-based access to labs hosted by DELL TECHNOLOGIES Education Services.

Prior to a class being run, a VLP connectivity test must be performed to ensure that VLP labs can be accessed from your environment. This document provides a simple test procedure.

Frequently Asked Questions

From a student perspective, what are the technical requirements for accessing the VDC labs through VLP?

It's very simple – an Internet connection and a modern HTML5-capable browser. Specifically:

- Firefox version 13 or later
- Chrome version 18 or later
- Internet Explorer 10 or later (not recommended)
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I'm behind a corporate firewall/proxy – what else do I need to know?

- You must be able to reach the following VLP servers on port 80 and 443:
    - www.vmwarelearningplatform.com
    - http://edulab.emc.com/

- If you use a proxy, it must support HTML5 WebSockets, otherwise VLP won't function.

How do I test VLP connectivity?

Follow the steps described later in this document.

What if the VLP connectivity test fails?

In the rare situation that the VLP connectivity test fails, open a ticket at https://edutechsupport.emc.com/ and provide as much information as possible so that the support team can assist with diagnosing the issue.

Bandwidth Test and Browser Compatibility for VMware® Learning Platform

Launch http://edulab.emc.com/emcedu/compatibility/, Run Tests
The Core Speed must be >= 1.5Mbps, the higher the better.
Please ignore the Cloud Latency test, it will fail.

Testing VLP Connectivity
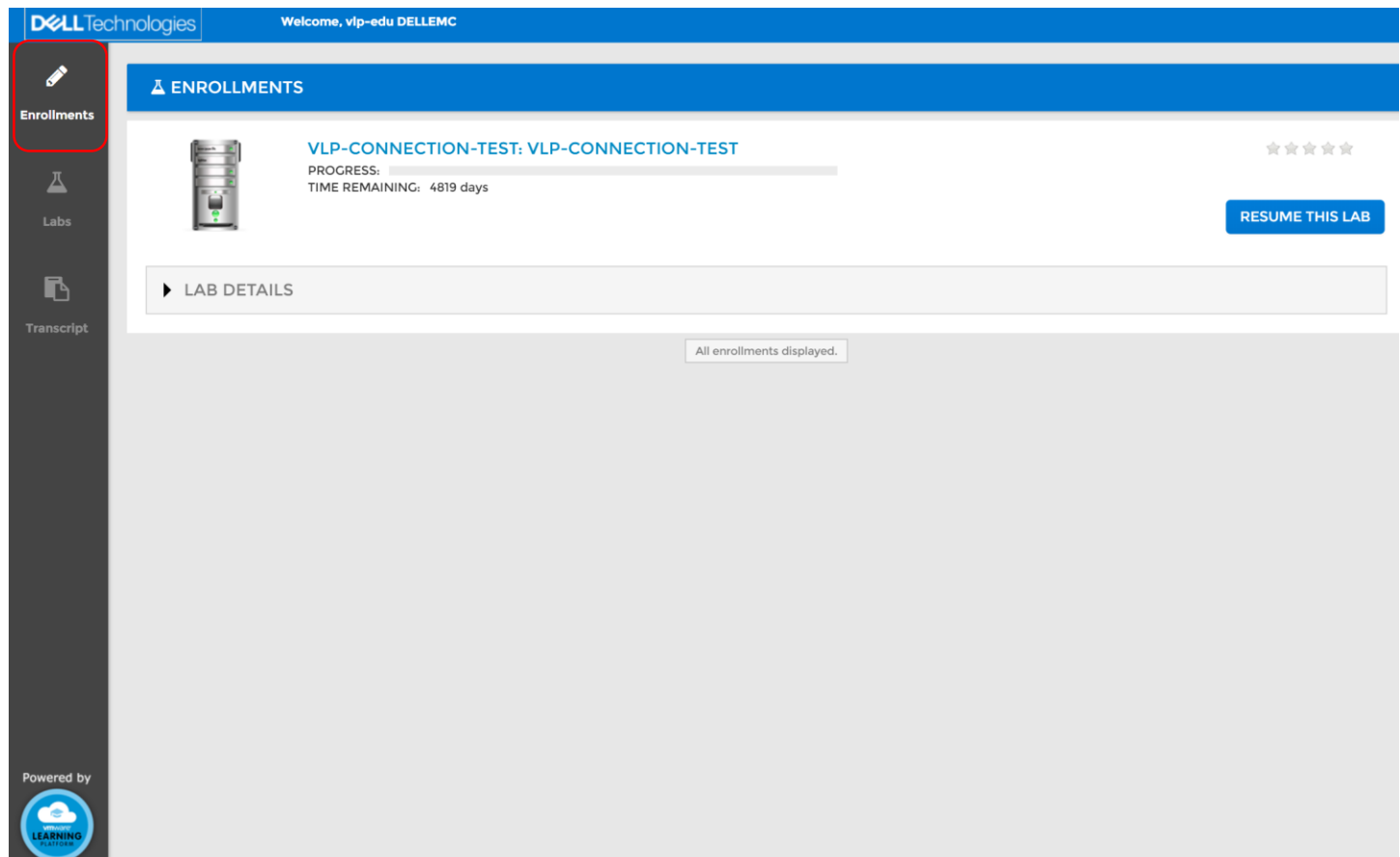
Using a suitable browser, navigate to the following URL:

http://edulab.emc.com

Login using the following credentials:

Username: vlp-education@dell.com
Password: D3LL3mc!

Click on **Enrollments**

Next, click on **RESUME THIS LAB**

The lab environment will now start:

You should now see a Windows console. Click **CTRL-ALT-DEL**. Log in with Student/student
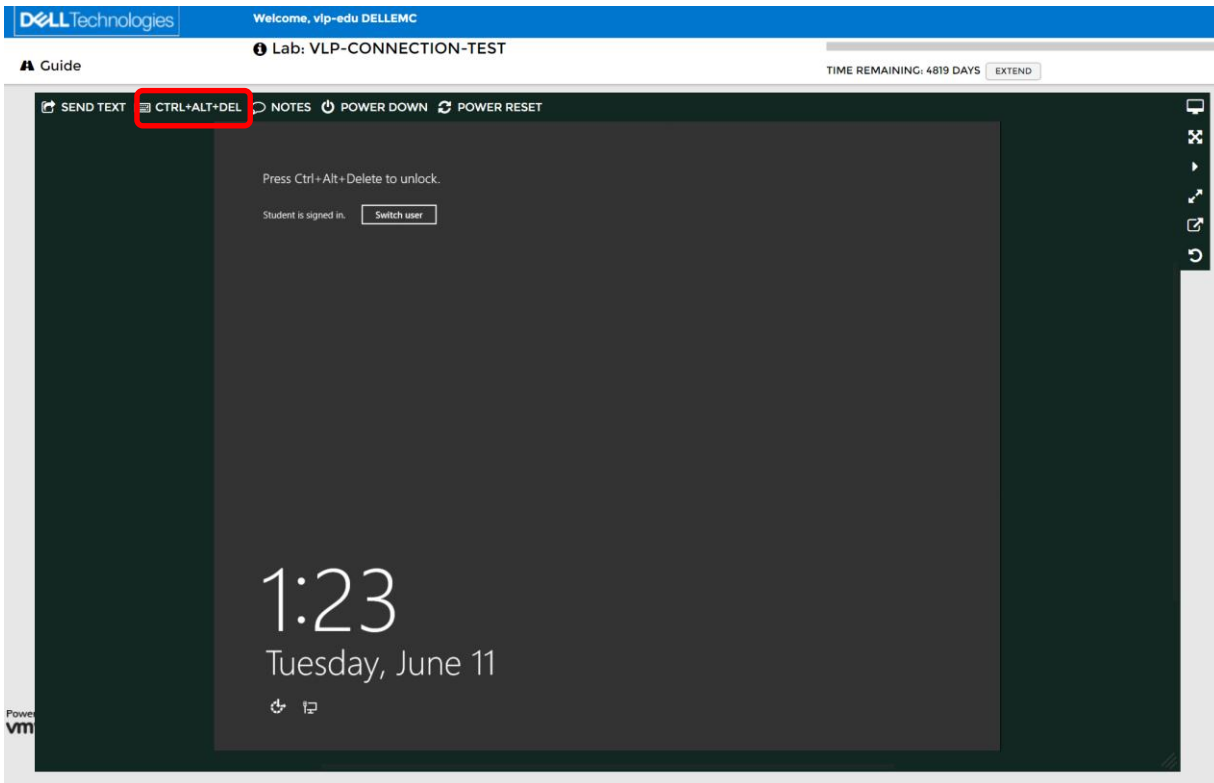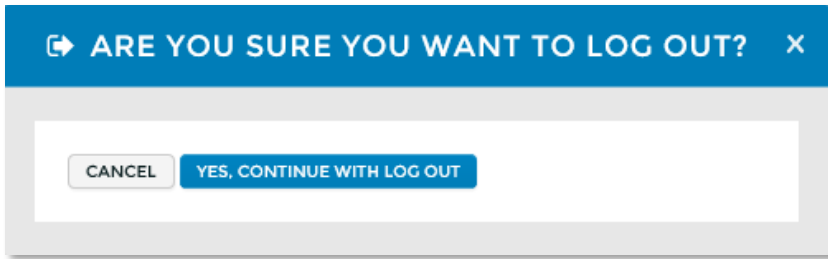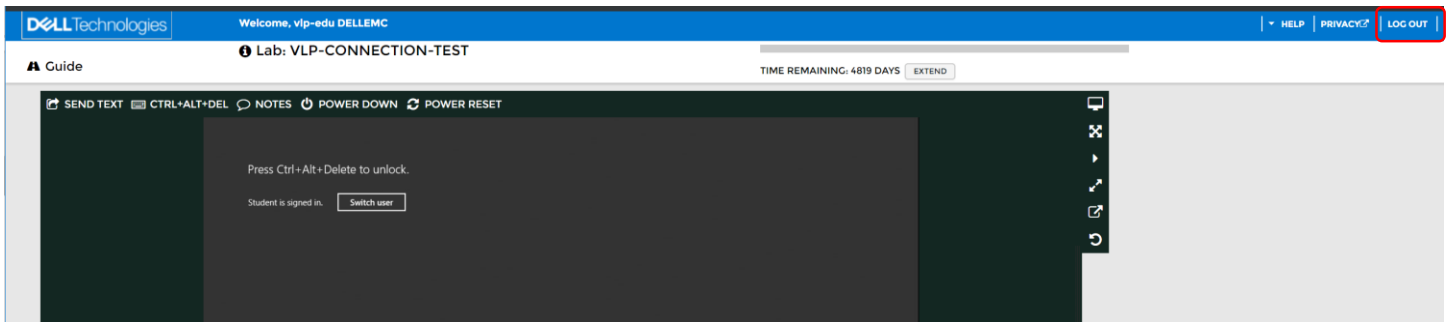

Open **Internet Explorer**
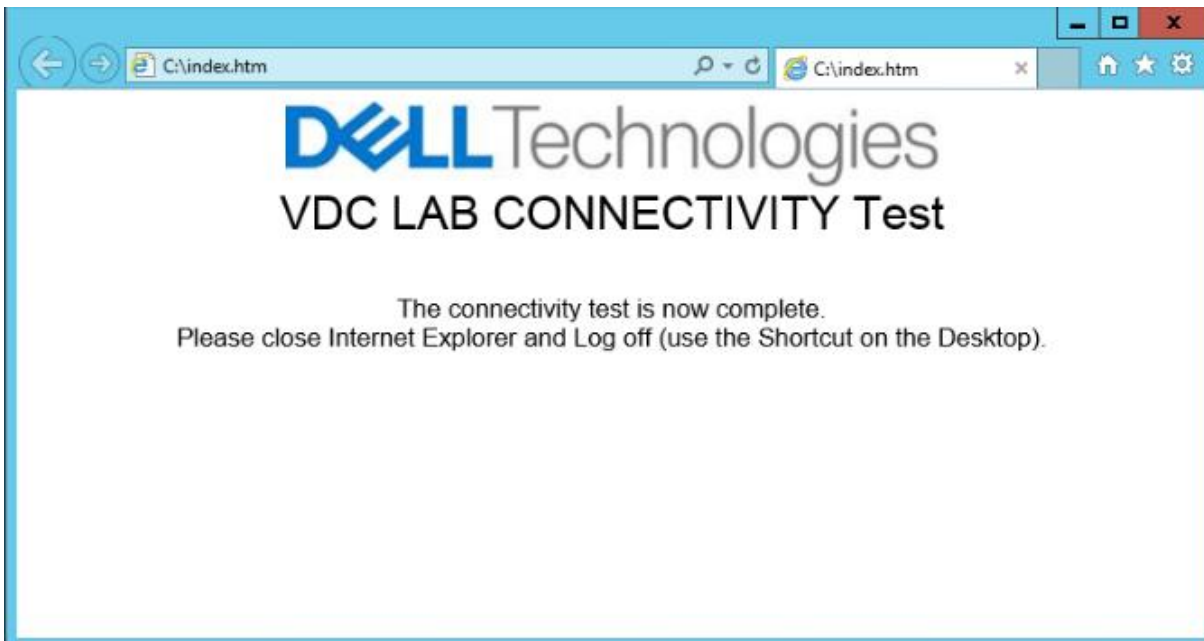
The connectivity test is now complete – Please close Internet Explorer and Log off.

Within VLP, please **LOG OUT** and confirm it.

This concludes the connectivity test.